## SERVICE FEES AND CHARGES

Effective 1 July 2024



Cremation Fees <sup>1,3</sup>	Ex. GST	Inc. GST
Cremation & chapel service—Mon to Thurs—Adult	\$1,100.00	\$1,210.00
Cremation & chapel service—Friday—Adult	\$1,220.00	\$1,342.00
Cremation & chapel service—Saturday—Adult	\$1,880.00	\$2,068.00
Cremation & chapel service—Mon to Fri—Child (2 to 12 yrs)	\$800.00	\$880.00
Cremation & chapel service—Saturday—Child (2 to 12 yrs)	\$950.00	\$1,045.00
Cremation & chapel service—Weekday—Infant (under 2 yrs)	-	-
Cremation only*—Mon to Fri—Adult	\$680.00	\$748.00
Cremation only*—Mon to Fri—Child (2 to 12 yrs)	\$350.00	\$385.00
Cremation only*—Mon to Fri—Infant (under 2 yrs)	-	-
Witness of insertion—must be booked prior to service—Weekday	\$750.00	\$825.00
Chapel Fees <sup>2</sup>	Ex. GST	Inc. GST
Chapel hire—service only (45mins)—Mon to Thurs	\$810.00	\$891.00
Chapel hire—service only (45mins)—Friday	\$880.00	\$968.00
Chapel hire—service only (45mins)—Saturday	\$1,400.00	\$1,540.00
Chapel hire—additional time slot (45mins)—Mon to Fri	\$430.00	\$473.00
Chapel hire—additional time slot (45mins)—Saturday	\$770.00	\$847.00
Other Fees	Ex. GST	Inc. GST
Additional copies of USB recording	\$30.00	\$33.00
Cultural bone selection	\$690.00	\$759.00
Cremation of exhumed remains — Weekday only	\$2,090.00	\$2,299.00
Decanting Fee <sup>4</sup> —Tier 1 — Cremated remains to outsourced urn in park	\$25.46	\$28.00
Decanting Fee <sup>4</sup> —Tier 2—Cremated remains to outsourced urn	\$40.00	\$44.00
Decanting Fee <sup>4</sup> —Tier 3—Cremated remains – Foreign ash	\$XXX	\$XXX

## Notes:

- 1 All cremation fees include a Chapel Service of one time slot (excluding NSNA). \*Cremation only is to be delivered to the crematorium.
- 2 Chapel fees include the use of the chapel and a Concierge for a 4S minute time period. A 15 minute interval is scheduled prior to each time period to allow for cleaning of the chapels and for funeral directors to setup and discuss any requirements with the Concierge.
- 3 Cremation and burial services may be held from 8:00am weekdays & 9:00am weekends.
- 4 Decanting fees apply to the transfer of ashes into an urn purchased outside of the memorial park. Tier 1 applies to an urn brought Into an InvoCare Memorial Park where the cremation service has occurred with up to five decants. Tier 2 applies to an urn brought into a different InvoCare Memorial Park as to where the cremation service has occurred with up to five decants. Tier 3 applies to a decant service where the cremation has occurred at a non-InvoCare Memorial Park or over five decants are required.

## **Merchant Fees:**

Merchant fees are now applicable to all payments made via credit card and Union Pay. Payments made by debit cards, BPAY, cash and cheque are free of charge. All major credit cards 1.04%, Union Pay 5.644%.



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